

Product News

Application News

Commercial Info

Technical Info

Thermomixer comfort 5355 000.011

Thermomixer R 5355 000.020

(BI Catalog No. 22 67 010-7 / 22 67 015-8)

The following error has been observed in the case of a few Thermomixers manufactured prior to the start of 2001: The device switches independently from the set temperature to the upper control temperature of 99°C.

This is caused, under certain operational conditions, by an incomplete electrical discharge of the housing.

Some substances can be destroyed at 99°C and liquid escape from the tubes.

This problem has only arisen with some 0.03 % of the devices delivered. We wish to retrofit the affected and other devices on the market prophylactically with the improved static diversion (soft shield).

The soft shield can be ordered with the Service Info Line form.

(Order No. 0011 205.208, soft shield, length = 1 m.) The disassembly of the upper part of the housing is described in the service manual for thermomixer 5355 900.055. The way to glue the soft shield is described on the following page of this PACT.

We would therefore like to ask you to withdraw and retrofit those Thermomixers belonging to the following serial numbers when repairs are requested or when your employees make visits to labs in the future:

International

5355 0000 - 5010

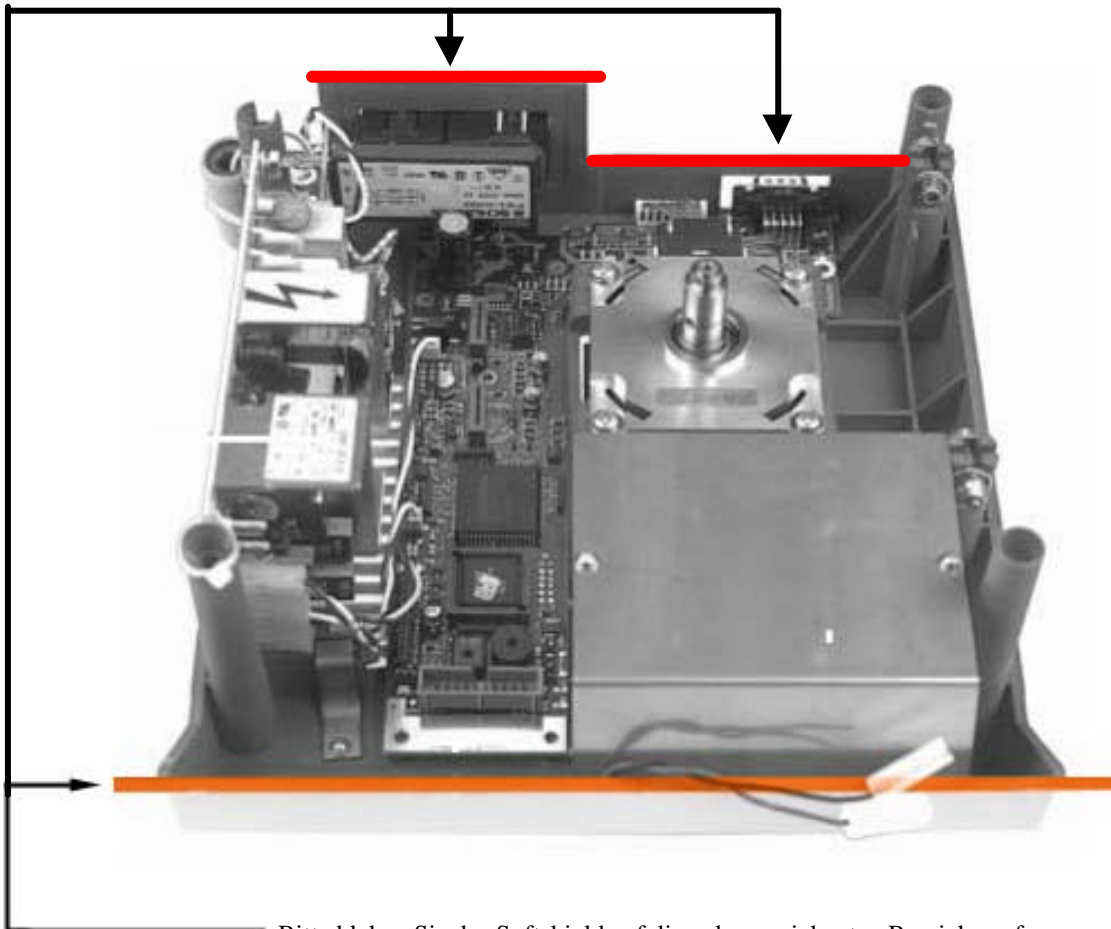
5355 7111 - 7510

USA/CAN

5355 20000 - 22125

5355 22926 - 23250

Please include this PACT information with your 'Thermomixer' marketing manual.



Bitte kleben Sie das Softshield auf die gekennzeichneten Bereiche auf.
Please glue the soft shield to the marked areas.