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The new nexus Software 3.1.1.0 including the Error listing is available on the new Support.com

The main reason for this new software is the nexus X2 (Dual-Thermoblock).

If a nexus X2 eco (slave-module) should be connect to a nexus master-module with software below 3.1.1.0, the master-module must be updated to V 3.1.1.0. Please refer attached Product note.

Product description

Overview of Mastercycler nexus variations:

Device number	Device name	Control pad	Thermoblock	Gradient function
6330	Mastercycler nexus flat eco	-	Thermoblock nexus flat	-
6331	Mastercycler nexus gradient	x	Thermoblock nexus 96 Well Al	x
6332	Mastercycler nexus eco	-	Thermoblock nexus 96 Well Al	-
6333	Mastercycler nexus	x	Thermoblock nexus 96 Well Al	-
6334	Mastercycler nexus eco gradient	-	Thermoblock nexus 96 Well Al	x
6335	Mastercycler nexus flat	x	Thermoblock nexus flat	-
6336	Mastercycler nexus GX2	x	Thermoblock nexus X2 32/64	x
6337	Mastercycler nexus X2	x	Thermoblock nexus X2 32/64	-
6338	Mastercycler nexus GX2e	-	Thermoblock nexus X2 32/64	x
6339	Mastercycler nexus X2e	-	Thermoblock nexus X2 32/64	-
6345	Mastercycler nexus GSX1	x	Thermoblock nexus X1 96 Well Ag	x
6346	Mastercycler nexus SX1	x	Thermoblock nexus X1 96 Well Ag	-
6347	Mastercycler nexus GSX1e	-	Thermoblock nexus X1 96 Well Ag	x
6348	Mastercycler nexus SX1e	-	Thermoblock nexus X1 96 Well Ag	-

Service manual V 3.1.1.0 and Service spare parts for nexus X2 are available.

If error 205 and / or 1441 occurred, we need to know the Status (Hold, Standby or IDLE) the Mastercycler nexus was.

Additional let us know how often the Mastercycler nexus will be switched off (e.g. daily).

These information, the error listing (nexus System/ log.file) and Index file (Service function) please send to the technical Support in Hamburg.

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Die neue nexus Software V 3.1.1.0 inklusive der Fehlerliste ist auf der neuen Support.com verfügbar

Der Hauptgrund für diese neue Software ist der nexus X2 (Dual-Thermoblock).

Soll ein nexus X2 eco (Slave-Module) an ein nexus Master-Module mit einer Software kleiner V 3.1.1.0 angeschlossen werden, muss das nexus Master-Module auf die V 3.1.1.0 Upgedated werden. Bitte lesen Sie auch den Produkthinweis.

Produktbeschreibung

Übersicht über die Varianten des Mastercycler nexus

Geräte- nummer	Name des Geräts	Bedienfeld	Block	Gradient- Funktion
6330	Mastercycler nexus flat eco	-	Thermoblock nexus flat	-
6331	Mastercycler nexus gradient	x	Thermoblock nexus 96 Well Al	x
6332	Mastercycler nexus eco	-	Thermoblock nexus 96 Well Al	-
6333	Mastercycler nexus	x	Thermoblock nexus 96 Well Al	-
6334	Mastercycler nexus eco gradient	-	Thermoblock nexus 96 Well Al	x
6335	Mastercycler nexus flat	x	Thermoblock nexus flat	-
6336	Mastercycler nexus GX2	x	Thermoblock nexus X2 32/64	x
6337	Mastercycler nexus X2	x	Thermoblock nexus X2 32/64	-
6338	Mastercycler nexus GX2e	-	Thermoblock nexus X2 32/64	x
6339	Mastercycler nexus X2e	-	Thermoblock nexus X2 32/64	-
6345	Mastercycler nexus GSX1	x	Thermoblock nexus X1 96 Well Ag	x
6346	Mastercycler nexus SX1	x	Thermoblock nexus X1 96 Well Ag	-
6347	Mastercycler nexus GSX1e	-	Thermoblock nexus X1 96 Well Ag	x
6348	Mastercycler nexus SX1e	-	Thermoblock nexus X1 96 Well Ag	-

Das Servicehandbuch V 3.1.1.0 und die Serviceersatzteile für nexus X2 sind verfügbar.

Sollten die Fehlermeldungen 205 und / oder 1441 auftreten, benötigen wir die Information in welchem Status

(Hold, Standby oder IDLE) der Mastercycler nexus war.

Außerdem würden wir gerne wissen wie oft (z.B. täglich) der Mastercycler nexus ausgeschaltet wird.

Diese Informationen zusammen mit der Fehlerliste (nexus System/ log.Datei) und der Index Datei (Servicefunktionen) bitte an den technischen Support in Hamburg schicken.